

Terms and Conditions – Translation Room

Translationroom.com is an online translation portal where you can select a service, pay by a credit card and get your translations done. Please see your Privacy Policy to better understand how we process personal data.

Translationroom.com uses technological infrastructure of Nubuto Limited, which is registered entity in the UK and the trusted linguist network of Dragoman Transcreation, which is a registered translation agency in Turkey.

The services you choose to buy on this platform are delivered at the chosen quality level. If you wish to get an automated machine translation, you will get a machine translation. If you choose to get a standard level of translation we will deliver standard translation. Same applies to premium translation.

We guarantee to deliver agreed level of quality within the agreed deadlines.

Translationroom.com offers 100% customer satisfaction guarantee meaning we will refund your money if you are not satisfied with the agreed level of service.

However, you cannot ask for a refund if you choose machine translation but expect premium quality delivery. So please read the service level descriptions carefully, consult with our team if you deem necessary before proceeding with the payment.

Translationroom.com hires translators and copy-editors as independent contractors and we have written non-disclosure agreements and also service level agreements with all of them. If an assigned linguist fails to deliver the job, we guarantee delivery on agreed terms with an alternative member of our team.

For any further inquiries, please contact support@nubuto.com